Masterclass 2027 - Additional Booking Terms

Chester Photo Festival Ltd | In-person cohort: 8 July 2027 | Online cohort: 9 July 2027

1. Enrolment and confirmation

A request for a place does not guarantee acceptance. We confirm availability, cohort, total course fee and any agreed payment schedule in writing. Participants receive these Additional Booking Terms and the general Terms and Conditions and must expressly accept them before invoicing. We then issue the upfront invoice. A place is secured when the agreed upfront payment is received.

2. Fees and monthly payments

The fee is £590 per participant, or £1,003 for two places booked together under Bring a Friend (£590 for the first place and £413 for the second). Participants may pay the fee in full or request an agreed monthly payment schedule. Upfront payments are included in the total fee. Subsequent monthly payments are due on the first day of each following month.

For February-June enrolments, the minimum upfront payment is £100 for an individual or £200 for a pair. For July enrolment before the relevant first session, the two payments are £295 + £295 for an individual or £501.50 + £501.50 for a pair. Exact amounts and dates are confirmed in writing.

The Masterclass fee must be paid in full by 1 August 2027. If payment is not completed by this date, Chester Photo Festival may withhold further participation until the outstanding balance is settled.

3. Cancelling before the Masterclass begins

Please email shop@chesterphotofestival.com. We voluntarily offer a full refund if the participant cancels within 14 calendar days of the booking agreement and their first session has not begun. Otherwise, the following minimum voluntary refunds apply, measured from the first scheduled session of the chosen cohort:

Notice before first session	Minimum refund	Individual (£590)	Pair (£1,003)
28 days or more	100%	£590.00	£1,003.00
14-27 days	90%	£531.00	£902.70
7-13 days	75%	£442.50	£752.25
Fewer than 7 days	50%	£295.00	£501.50

These are minimum refunds, not automatic penalties or fixed deductions. Any retained amount must be fair and reflect legally recoverable loss, taking account of costs avoided and places refilled. Payments received and any remaining invoices will be reconciled without double recovery. Statutory consumer rights always prevail.

Additional Booking Terms - continued

4. Bring a Friend cancellations

If both participants cancel, the same refund bands apply to the £1,003 pair booking. If one withdraws, the other may continue. The second-place discount is not automatically withdrawn and no retrospective additional fee is imposed. We assess any refund fairly and agree any revised payment schedule with those affected in writing before changing invoices.

5. Withdrawal after the Masterclass begins

After the first session, withdrawal is assessed individually. We consider sessions and services already provided, reasonable unavoidable commitments, costs avoided and whether a replacement place is filled. The remaining fee is not automatically forfeited. We confirm any refund, amount still payable and necessary invoice adjustment in writing. Statutory cancellation rights and other consumer remedies remain unaffected.

6. Changes or cancellation by Chester Photo Festival

If Chester Photo Festival Ltd cancels the Masterclass or cannot supply a substantial part of the agreed programme, we will provide the remedies required by law, including appropriate refunds. Alternative dates or formats may be offered but cannot be imposed where they materially change the agreement. Where a session is postponed or missed, we will explain the proposed arrangement and any relevant remedy.

7. Monthly invoices and payment methods

An upfront invoice and any subsequent monthly Square invoices form part of one agreed Masterclass fee. Participants receive their individual schedule before accepting the booking. Square may offer the option to save a card and authorise payments on the agreed dates. This option requires the participant’s express choice; participants may instead pay invoices directly. Chester Photo Festival does not request card details by email.

8. Consumer rights, general terms and contact

Nothing in these Additional Booking Terms restricts statutory consumer rights. If the law gives a participant a cancellation right and any services begin within the applicable cancellation period, the relevant legal requirements will apply, including any required express request to begin and rules on payment for services already provided.

These terms supplement the general Terms and Conditions at chesterphotofestival.com/Terms-and-Conditions/. For questions or cancellation requests, email shop@chesterphotofestival.com.